

2011 PCI Workshop Agenda

Downtown Marriott, Indianapolis

May 9-11, 2011



Treasury Institute
for Higher Education

Monday May 9

11:00 – 1:00	Conference Registration – (Marriott 5) Conference registration will be available outside the room. Register, then join us for the workshop kickoff promptly at 1:00.
1:00 – 1:15	Welcome, Introductions, Workshop Overview <i>Dennis Reedy, Co-Executive Director, The Treasury Institute for Higher Education and Managing Director Treasury Operations, Indiana University</i> <i>Walt Conway, QSA, 403 Labs LLC, NACUBO's PCI Council Representative, and workshop moderator</i>
1:15 – 2:45	PCI 2.0 Update: What's New, What's Changed, What's in Scope PCI DSS version 2.0 is in effect. We will examine the new and changed requirements in this updated version, including the new Self-Assessment Questionnaire C-VT for merchants using virtual terminals. We will pay particular attention to how you determine your school's PCI scope, and there is new information for call centers that can impact your Development/Alumni department. <i>Walt Conway, QSA, 403 Labs LLC. NACUBO's PCI Council Representative, and workshop moderator</i>
2:45 – 3:00	Break
3:00 – 4:15	PCI and Logging: What You Need To Know Logging is a critical element in your security program, and it features prominently in PCI. Many merchants, including Higher Ed institutions, can have difficulty implementing all the requirements. In this session one of the leading Logging and SEIM experts will map the PCI DSS logging requirements to a set of actionable procedures and tasks that you can use to achieve and maintain compliance. Bring your questions! <i>Dr. Anton Chuvakin, Security Warrior Consulting</i>
4:15 – 5:00	Oops! I Didn't Realize I Stored Electronic Cardholder Data We will examine specific instances how campus merchants may increase their risk and PCI compliance work by expanding scope and unintentionally storing cardholder data. <i>Walt Conway</i>
5:00 – 6:00	Networking Hour (Marriott I and II) Our discussions of PCI and your compliance journey will continue informally for another hour. This is an opportunity to join your colleagues and our sponsors in a relaxed atmosphere to share experiences, renew old friendships, and make a few new ones. Refreshments will be provided. Following the Networking Hour, attendees are on their own to enjoy the many restaurants, attractions, and entertainment opportunities in downtown Indianapolis.

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Tuesday May 10, Morning

8:00 – 9:00	Continental Breakfast – (Marriott 5)
9:00 – 9:15	Welcome Back <i>Dennis Reedy, Co-Executive Director, The Treasury Institute for Higher Education and Managing Director Treasury Operations, Indiana University</i> <i>Walt Conway, QSA, 403 Labs LLC, NACUBO's PCI Council Representative, and workshop moderator</i>
9:15 – 10:15	Building to Compliance: Implementing PCI at Arizona Becoming compliant Compliance is like a building any structure where you develop a plan, create your team, build awareness, and then start cementing the pieces in place one by one. And of course, there will be continuing maintenance and the inevitable surprises. <i>Robbyn Lennon, Office of the Bursar, University of Arizona</i>
10:15– 10:30	Networking Break
10:30– 12:00	PCI DSS Compliance Two Ways PCI-DSS is at the forefront of many IT security conversations on campuses today. Baylor University and the University of Delaware will present two diverse approaches to tackle this complex compliance issue—insourcing and outsourcing. The session will convey strategies and lessons learned and conclude with an open discussion to help participants understand other PCI-DSS campus journeys. <i>Scott Sweren, Information Security Officer, University of Delaware</i> <i>Adam Sealey, Senior Information Security Analyst, Baylor University</i> <i>Jon Allen, Information Security Officer, Baylor University</i>
12:00 – 1:30	Lunch (Provided for all Attendees, Marriott I and II)

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Tuesday May 10, Afternoon

1:30 – 2:15	A Treasurer’s Perspective on PCI <i>MaryFrances McCourt, Treasurer, Indiana University</i>
2:15 – 3:00	Ignoring Credit Cards To Become PCI Compliant With shrinking staff and funding, it has become more difficult to gain and keep PCI compliance. Winning support for PCI compliance may require that you ignore storage of credit card information and stress loss of other personal, sensitive information. Or, at a minimum treat credit card information as one part of a program to protect all sensitive information. And, where possible, use existing facilities and functions for PCI compliance. <i>Mark A. Doering, Manager, Systems & Programming, St. Louis Community College</i>
3:00 – 3:15	Networking Break
3:15 – 4:15	Finding and Securing Your Cardholder Data – ALL of It! Not sure where your credit card data is located? The hackers will find what you missed. Gary Clark will discuss how the Athletics Department at The Ohio State University approached data discovery, and how the problem of locating it was much larger than they originally thought. Gary will share his experiences and his implementation of an automated data discovery tool to locate and remove cardholder data -- much of it found in places where he did not expect it to be. His will also demonstrate the data discovery tool. <i>Gary Clark, Assistant Director of Information Technology, The Ohio State University</i>
4:15 – 5:00	Training Campus Merchants – Who? How? When? The University of Wisconsin – Madison created a training program that covers three different levels of staffing. First 2 levels focus on the department’s use of credit cards and what they need to do to achieve PCI compliance. The third level is an interactive online training for the cashier or operator that handles the credit card. <i>Christine Gunter, Senior Acct - Revenue, University of Wisconsin - Madison</i>
5:00 – 6:00	Networking Hour (Marriott I and II) Join your colleagues and our sponsors in a relaxed atmosphere to share information, renew old friendships, and make a few new ones. Refreshments will be provided.

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Wednesday May 11

8:00 – 9:00	Continental Breakfast – (Marriott 5) Avoid the rush and check out of the hotel early. Bring your bags with you to our meeting room.
9:00 – 9:45	Dealing with a Security Breach Sometimes even when you do everything right, something bad can happen. In this session we will learn the issues discovered by one institution and the lessons learned. <i>Michael Leach, PCI Compliance Coordinator, The Pennsylvania State University</i>
9:45 – 10:15	PCI Survey Results See how your school compares in terms of staffing, budgeting, PCI compliance, and the challenges you face. We will share the results of the online survey of all attendees. <i>Walt Conway</i>
10:15 – 10:30	Networking Break and a second chance to run to the checkout desk!
10:30 – 12:00	Expert Panel Q&A Bring your questions for the PCI compliance experts from leading acquirers working with Higher Ed institutions nationwide. This session has been a highlight of each of our past workshops. <i>Lisa Conroy, Fifth Third Processing Solutions</i> <i>Doug Fowler, Bank of America Merchant Services</i> <i>Craig Henninger, CampusGuard</i> <i>Marco Mabante, Elavon</i>
12:00 – 1:15	Lunch (Provided for all Attendees, Marriott I and II) Our sponsors and all non-school attendees are free to depart after lunch.
1:15 – 3:30	Information Sharing (Higher Ed Institutions only) This is your time when we launch into our usual, freewheeling and extremely interactive information sharing session with only one rule: nothing said leaves the room. Topics will include your experiences with campus merchants, consultants, QSAs, acquirers and processors, and security breaches. This is the opportunity to share your experiences, issues, frustrations, and victories with your peers at other institutions. No PCI subject or experience is off-limits in this spirited and informative exchange.
3:30	Workshop Concludes