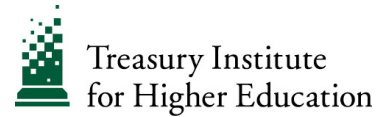


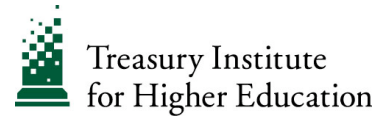
2010 PCI Workshop Agenda



Monday May 3

9:00 – 12:00	<p>Conference Registration</p> <p>Conference registration will be available outside our meeting room on the second floor. Register then join us for the workshop kickoff and PCI deep dive at 1:00.</p>
1:00 – 1:30	<p>Welcome and Introductions</p> <p>A benefit of the workshop is networking with your peers at other institutions and our sponsors. This is when you learn who else is attending and how to find them.</p> <p><i>Dennis Reedy, Co-Executive Director, The Treasury Institute for Higher Education and Managing Director Treasury Operations, Indiana University</i></p> <p><i>Walt Conway, QSA. NACUBO's PCI Council Representative, and workshop moderator</i></p>
1:30 – 4:00 (Break from 3:00 – 3:15)	<p>PCI Deep Dive</p> <p>This session explores the evolution of PCI DSS, why merchant level now matters, validating compliance with your Self-Assessment Questionnaire (SAQ), and the expected October revisions to PCI . This session provides an introduction for those new to PCI and an update for those more familiar with the Standard.</p> <p><i>Walt Conway</i></p>
4:00 – 5:00	<p>Emerging Technologies: Tokenization and End-to-End Encryption</p> <p>The PCI Council is investigating a number of emerging technologies. Two of these in particular have received a great deal of attention. We will explore how each works and they can affect PCI compliance at your institution.</p> <p><i>Walt Conway</i></p>
Evening	<p>Attendees are on their own to enjoy the many restaurants, attractions, and entertainment opportunities available in downtown Indianapolis.</p>

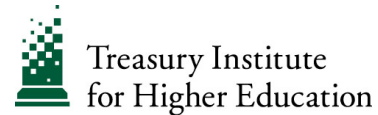
2010 PCI Workshop Agenda



Tuesday May 4

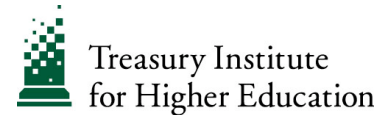
7:30 – 8:30	Continental Breakfast and Registration
8:30 – 8:45	Opening Remarks <i>Dennis Reedy and Walt Conway</i>
8:45 – 9:30	Implementing PCI at Cornell Cornell has recently achieved PCI compliance, and it has been quite a process, starting out with 530 merchant IDs and eliminating 130 of them while implemented a variety of processing solutions. <i>Gail Thayer, Cornell University</i>
9:30 – 10:15	Implementing PCI at CalTech Caltech conducted an initial PCI compliance survey of our 48 merchants on campus to assess the merchant knowledge of practices and to also share the new PCI DSS compliance requirements. Later we created an education and training program based on our findings. A work group was developed to help enforce and maintain compliance. We are refining our ongoing efforts to monitor the entire Institute's compliance. <i>Ruth Whitson, Cash Manager, Treasury Services, California Institute of Technology</i>
10:15 – 10:30	Networking Break
10:30 – 11:15	PCI Policies on Campus Duke will present their PCI-DSS related policies and procedures, provide an overview of how it developed its policies, share some policy templates, and address how they disseminate and train all campus merchants. <i>Christa Stilley Poe, Director Electronic Commerce, Duke University</i>
11:15 – 12:00	Your Work is Never Done Whether it is third-party merchants on campus (e.g., hotel, food service), academic departments proposing new revenue opportunities, or annual PCI budgets for IT, compliance is an ongoing management effort. A critical success factor is senior management commitment, and here we give an example of what that means in practice. <i>MaryFrances McCourt, Treasurer, Indiana University</i>
12:00 – 1:15	Lunch

2010 PCI Workshop Agenda



1:15 – 2:15	<p>The Real Goal of PCI DSS Some merchants see PCI compliance as a checklist. We need to bring back the real spirit of PCI DSS, the spirit of data security, risk reduction and trustworthy business transactions. We will cover how to use the controls of PCI DSS to protect your institution from online threats and hacker attacks. Focusing on the spirit of PCI DSS will help institutions simplify compliance and improve security while protecting sensitive data and keeping your acquirers and the card brands happy.</p> <p><i>Dr. Anton Chuvakin, “Security Warrior”</i></p>
2:15 – 3:00	<p>Virtual Terminals and PCI The PCI Council is evaluating the role of virtual terminals in PCI compliance. Notre Dame recently launched a pilot program to test a virtual terminal architecture using VMWare to isolate card processing from other day-to-day computing activities. The goal of the pilot is to determine if the new architecture is secure, PCI compliant, and unobtrusive to the end user. We will describe the virtual terminal design and results of the pilot program.</p> <p><i>Jeff Simko, Credit Card Support Program Coordinator, and Bob Winding, Information Security Professional, University of Notre Dame</i></p>
3:00 – 3:15	<p>Networking Break</p>
3:15 – 4:00	<p>Understanding and Applying Technical Safeguards for PCI Compliance Purdue has no prohibition on wireless access points on campus. Faced with that, we needed a cost-effective manner to comply with PCI’s requiring either a wireless IDS/IPS or scanning for rogue access points. We will describe the technical networking and system requirements in understandable terms and share strategies for meeting them in a cost effective manner. This session will be valuable to business managers trying to make sense of the technical requirements of compliance.</p> <p><i>Jeff Hopkins, Project Manager, IT Networks and Security, Purdue University</i></p>
4:00 – 4:45	<p>Incident Response Planning It’s impossible to say when your institution will suffer a data breach, even though you safeguard against one. The best way to ease the loss is to have a plan in place to respond if (when?) a breach occurs. The Incident Response plan must address disaster recovery steps, analyze risk, set business continuity requirements, and investigate the incident. Your plan should be continually refined and frequently tested to minimize customer and financial loss.</p> <p><i>Chrissy Woodward, Compliance Officer, Credit Card Operations, University of Arkansas-Fayetteville Pete Campbell, IT Director, Credit Card Operations, University of Arkansas-Fayetteville</i></p>
4:45 – 5:00	<p>Debrief Day 1 <i>Walt Conway, QSA.</i></p>
6:00 – 7:30	<p>Networking Event Join your colleagues and our sponsors in a relaxed atmosphere to share information, renew old friendships, and make a few new ones. Activities and refreshments will be provided.</p>

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Wednesday May 5

7:30 – 9:00	<p>Continental Breakfast</p> <p>Avoid the rush and check out of the hotel early. Feel free to bring your bags with you to our meeting room.</p>
9:00 – 9:30	<p>PCI Survey Results</p> <p>See how your school compares in terms of staffing, budgeting, PCI compliance, and the challenges you face. We will share the results of the online survey all attendees were asked to complete.</p> <p><i>Walt Conway</i></p>
9:30 – 10:30	<p>Special Keynote: PCI Council Developments and Directions</p> <p>Learn first-hand about the PCI Council’s activities, expectations for PCI changes, and other PCI-related initiatives. Be sure and bring your questions.</p> <p><i>Bob Russo, Executive Director, PCI Security Standards Council</i></p>
10:30 – 10:45	<p>Networking Break and a second chance to run to the checkout desk!</p>
10:45 – 12:00	<p>Expert Panel Q&A</p> <p>Bring your questions for the PCI compliance experts from leading acquirers working with Higher Ed institutions nationwide. This session has been one of the highlights of every past workshop.</p>
12:00 – 1:15	<p>Lunch</p> <p>Our sponsors and all non-school attendees are free to depart after lunch.</p>
1:15 – 3:30	<p>Information Sharing (Higher Ed Institutions only)</p> <p>This is your time when we launch into our usual, freewheeling and extremely interactive information sharing session with only one rule: nothing said leaves the room. Topics will include your experiences with the new SAQs, PCI, acquirers and processors, and security breaches. This is the opportunity to share your experiences, issues, frustrations, and victories with your peers at other institutions. No PCI subject or experience is off-limits in this spirited and informative exchange.</p>
3:30	<p>Workshop concludes</p>